

# Chicago Transit Authority Crowding Reduction Plan: **Proposed**

In a major initiative to meet growing ridership and improve rider comfort throughout the system, the CTA is adding \$16 million in additional bus and train service to high-demand bus and train routes. The additions to service will reduce the time between trains and buses and lower peak crowd loads by between 10 percent and 15 percent in most cases. Ridership on the CTA has risen for 16 consecutive months, adding 22 million new riders since June 2011. The CTA will continue to routinely review and make adjustments to service to ensure that service meets customers' needs and provide it in a cost-effective manner.

Working in concert with Northwestern University's Transportation Center, the CTA is comprehensively restructuring its routes and schedules based on changing ridership patterns. In addition, the CTA is eliminating routes that duplicate existing service or that has extremely low ridership. This plan adds service to some areas and beefs up service where demand has outstripped the traditional allocation of buses and trains. There is no net cost to CTA.

## **Service Adjustments Overview**

### **Bus Service**

Additional service to 48 routes, including the busiest and most crowded bus routes in the city. Increasing service during peak times on congested routes and extending two other routes. Discontinue service on 12 duplicative and low-ridership routes and discontinues route segments on three routes. Reducing crowding has a direct and significant impact on customer comfort and satisfaction. For example, on the #77 Belmont bus route, the additional buses will reduce the average peak load during the 7 a.m. rush hour from 58 customers to 49 customers—a 15 percent reduction. Similarly, on the #79 79th Street route, the PM rush peak load would fall from 53 to 47—an 11 percent drop.

### **Rail Service**

Rail service is enhanced with additional trips during peak weekday times and increased frequency and extended hours at other times. Specifically, during weekday peak travel times, 17 rail trips will be added to six lines, mostly on the Blue, Red and Brown lines, the CTA's busiest train routes. That translates to an additional 10,000 rides on a weekday. During weekday off-peak times, the frequency of the Red, Brown and Orange lines will increase by as much as 2 ½ minutes between trains. On the weekends, service frequency will also increase substantially on the Red, Brown and Blue lines, the CTA's busiest rail lines

## **Crowding Reduction Plan Important Dates**

### **Tuesday September 4, 2012**

#### **CTA Public Meeting at CTA Headquarters at 6:00 p.m.**

567 West Lake Street (Route 56 Milwaukee to Jefferson & Lake or Board either a **Green Line** or **Pink Line** Trains to **Clinton**, walk westbound along Lake Street west to **Jefferson** | **CTA Headquarters**

### **Wednesday September 12, 2012**

#### **CTA Monthly Board Meeting at 10:00 a.m.**

CTA Board Members bring action to consider De-crowding Initiative

### **Sunday December 16, 2012**

#### **CTA Crowding Reduction Implementation (Pending CTA Board Members Approval)**

Chicago Transit Authority Bus & Rail Service changes go in effect

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Chicago Transit Authority Bus Service	
ROUTE	SERVICE CHANGE
1 Indiana/Hyde Park	Discontinue south of 35th
2 Hyde Park Express	Frequency Improvement
3 King Drive	Frequency Improvement
4 Cottage Grove	
N5 South Shore Night Bus	
6 Jackson Park Express	Frequency Improvement
7 Harrison	
8 Halsted	Frequency Improvement
8A South Halsted	
9 Ashland	Frequency Improvement
10 Museum of Science & Industry	Renegotiate subsidy or eliminate
11 Lincoln/Sedgwick	Eliminate service between Western & Fullerton and rename segments #11 Lincoln and #37 Sedgwick
12 Roosevelt	Frequency Improvement
14 Jeffery Express	Frequency Improvement
15 Jeffery Local	
17 Westchester	Discontinued (Alternative Pace #317)
18 16th/18th	Frequency Improvement
19 United Center Express	
20 Madison	
21 Cermak	
22 Clark	Frequency Improvement
24 Wentworth	
26 South Shore Express	Frequency Improvement
28 Stony Island	Extended to Downtown Weekday Rush Hours
X28 Stony Island Express	Discontinued   Send #28 downtown during peak instead
29 State	Frequency Improvement
30 South Chicago	
33 Mag Mile Express	Renegotiate subsidy or eliminate
34 South Michigan	
35 31st/35th	
36 Broadway	Frequency Improvement
39 Pershing	
43 43rd	
44 Wallace/Racine	
47 47th	
48 South Damen	
49 Western	Frequency Improvement
49A South Western	Discontinued (Alternative Pace #349)
49B North Western	
50 Damen	Frequency Improvement

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51 51st	
52 Kedzie/California	
52A South Kedzie	
<b>53 Pulaski</b>	Frequency Improvement
<b>53A South Pulaski</b>	Frequency Improvement
54 Cicero	
54A North Cicero/Skokie Blvd	
54B South Cicero	
55 Garfield	
55A 55th/Austin	
55N 55th/Narragansett	
<b>56 Milwaukee</b>	Frequency Improvement
<b>56A North Milwaukee</b>	Discontinued (Alternative Pace #270)
57 Laramie	
<b>59 59th/61st</b>	Frequency Improvement
60 Blue Island/26th	
62 Archer	
62H Archer/Harlem	
<b>63 63rd</b>	Frequency Improvement
63W West 63rd	
<b>64 Foster/Canfield</b>	Discontinued   Alternative #90 and Pace #209
<b>65 Grand</b>	Frequency Improvement
<b>66 Chicago</b>	Frequency Improvement
<b>67 67th/69th/71st</b>	Frequency Improvement
68 Northwest Highway	
<b>69 Cumberland/East River</b>	Discontinued   Reroute #81W
<b>70 Division</b>	Frequency Improvement
71 71st/South Shore	
<b>72 North</b>	Frequency Improvement
<b>73 Armitage</b>	Frequency Improvement
<b>74 Fullerton</b>	Frequency Improvement
<b>75 74th/75th</b>	Frequency Improvement
<b>76 Diversey</b>	Frequency Improvement
<b>77 Belmont</b>	Frequency Improvement
<b>78 Montrose</b>	Frequency Improvement
<b>79 79th</b>	Frequency Improvement
<b>80 Irving Park</b>	Frequency Improvement
81 Lawrence	
<b>81W West Lawrence</b>	Frequency Improvement
82 Kimball/Homan	
84 Peterson	
85 Central	
85A North Central	

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86 Narragansett/Ridgeland	
<b>87 87th</b>	<b>Frequency Improvement</b>
88 Higgins	
90 Harlem	
<b>90N North Harlem</b>	<b>Discontinued (Alternative Pace #423)</b>
91 Austin	
<b>92 Foster</b>	<b>Frequency Improvement</b>
93 California/Dodge	
<b>94 South California</b>	<b>Frequency Improvement</b>
95E 93rd/95th	
<b>95W West 95th</b>	<b>Coordinate with Pace #381</b>
96 Lunt	
97 Skokie	
<b>X98 Avon Express</b>	<b>Renegotiate subsidy or eliminate</b>
100 Jeffery Manor Express	
103 West 103rd	
106 East 103rd	
108 Halsted/95th	
<b>111 Pullman/111th/115th</b>	<b>Frequency Improvement   Split into two new routes: #111 111th/King Drive and #115 Pullman/115th</b>
112 Vincennes/111th	
119 Michigan/119th	
<b>120 Ogilvie/Wacker Express</b>	<b>Extended to Streeterville</b>
<b>121 Union/Wacker Express</b>	<b>Extended to Streeterville</b>
<b>122 Illinois Center/Ogilvie Express</b>	<b>Discontinued   extend #120 into Streeterville</b>
<b>123 Illinois Center/Union Express</b>	<b>Discontinued   extend #121 into Streeterville</b>
124 Navy Pier	
125 Water Town Express	
126 Jackson	
128 Soldier Field Express	
<b>129 West Loop/South Loop</b>	<b>Discontinued   Alternative #1, #29 and Green Line</b>
130 Museum Campus	
<b>132 Goose Island Express</b>	<b>Renegotiate subsidy or eliminate</b>
<b>134 Stockton/Lasalle Express</b>	<b>Frequency Improvement</b>
<b>135 Clarendon/Lasalle Express</b>	<b>Frequency Improvement</b>
136 Sheridan/Lasalle Express	
<b>143 Stockton/Michigan Express</b>	<b>Frequency Improvement</b>
<b>144 Marine/Michigan Express</b>	<b>Discontinued   Add service to #148</b>
<b>145 Wilson/Michigan Express</b>	<b>Discontinued   Add service to #146</b>
<b>146 Inner Driver/Michigan Express</b>	<b>Frequency Improvement</b>
<b>147 Outer Drive Express</b>	<b>Frequency Improvement</b>
148 Clarendon/Michigan Express	
<b>151 Sheridan</b>	<b>Frequency Improvement</b>

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<b>152 Addison</b>	<b>Frequency Improvement</b>
154 Wrigley Field Express	
<b>155 Devon</b>	<b>Frequency Improvement</b>
<b>156 Lasalle</b>	<b>Frequency Improvement</b>
157 Streeterville/Taylor	
165 West 65th	
<b>169 69th/UPS Express</b>	<b>Renegotiate subsidy or eliminate</b>
<b>170 U. of Chicago/Midway</b>	<b>Renegotiate subsidy or eliminate</b>
<b>171 U. of Chicago/Hyde Park</b>	<b>Renegotiate subsidy or eliminate</b>
<b>172 U. of Chicago/Kenwood</b>	<b>Renegotiate subsidy or eliminate</b>
<b>192 U. of Chicago Hospitals Express</b>	<b>Renegotiate subsidy or eliminate</b>
201 Central/Ridge	
<b>N201 Central/Sherman</b>	<b>Discontinued</b>
205 Chicago/Golf	
206 Evanston Circulator	
<b>Chicago Transit Authority Rail Lines</b>	
<b>ROUTE</b>	<b>SERVICE CHANGE</b>
<b>Blue Line Trains</b>	<b>Frequency Improvement Weekday &amp; Weekend</b>
<b>Brown Line Trains</b>	<b>Frequency Improvement Weekday &amp; Weekend</b>
<b>Green Line Trains</b>	<b>Frequency Improvement Weekday</b>
<b>Orange Line Trains</b>	<b>Frequency Improvement Weekday</b>
<b>Pink Line Trains</b>	
<b>Purple Line Shuttle</b>	<b>Frequency Improvement Weekday</b>
<b>Purple Line Express</b>	<b>Frequency Improvement Weekday</b>
<b>Red Line Trains</b>	<b>Frequency Improvement Weekday &amp; Weekend</b>
<b>Yellow Line Trains</b>	

### **Voice Your Opinions Now: Between Now and September 11th, 2012**

Written comments may be submitted up to Tuesday September 11th, 2012, by writing to the following address

Chicago Transit Authority  
 567 W. Lake St  
 Chicago IL, 60661  
 Attention: Gregory Longhini  
 Assistant Secretary  
 Chicago Transit Board

Email comments may be submitted up to Tuesday September 11, 2012, by writing to  
[Glonghini1@transitchicago.com](mailto:Glonghini1@transitchicago.com)